

Health Care for the Homeless Co-Applicant Governing Board



WELCOME

**WEDNESDAY, FEBRUARY 15TH, 2023,
11:00-12:30PM**

**BOARD MEMBER & PUBLIC
ATTENDEE INTRODUCTIONS**

Health Care for the Homeless Co-Applicant Governing Board



ACTION ITEM:
REQUEST FOR APPROVAL
JANUARY MEETING MINUTES

STEPHEN KRANK, HCH BOARD CHAIR

ATTACHMENTS: JANUARY MEETING MINUTES

Health Care for the Homeless Co-Applicant Governing Board



STANDING ITEM: HCH SERVICES UPDATE

*HEATHER CEDERMAZ, HCH LEAD PROVIDER
& MIA FAIRBANKS, HCH NURSE MANAGER*

Health Care for the Homeless Co-Applicant Governing Board



BOARD MEMBER RECRUITMENT & TRAINING

ALL

Board Compensation



- **We are permitted to reimburse governing board members for lost wages due to meeting participation - IF the member earns less than \$10,000 as a family member or \$7,000 as an individual.**
 - JSI Consultant has never seen an HCH board that does this - probably because it's so restrictive.
- **We are permitted to reimburse members for "reasonable" expenses incurred as part of their board participation.**
 - Childcare
 - Transportation
 - Tablets or computers for members to enable virtual participation
 - Food at meetings

Health Care for the Homeless Co-Applicant Governing Board



STANDING ITEM:
**QUALITY IMPROVEMENT/
ASSURANCE**

GABRIELLA QUINTANA, HCH QI TEAM

Strategic Plan Updates



- **Changes to phrasing & ownerships**
 - Due to workflows & staffing changes
- **Removal of a Finances & Staffing Objective**
 - Track percent of eligible Medi-Medi patients enrolled in Medicare part D by 11/2022
 - Reason: other objectives within the goal now encompass ensuring best coverage

Clinical Services & Quality Improvement



Wording Changes

Goal 1 Objective 1:

~~By 6/2022 develop a workflow, staff training, and competency to assess patients' social determinants of health needs upon enrollment in Compass Rose and every 6 months thereafter~~

Change:

By 6/2022 develop a workflow, staff training, and competency to connect patients to case management programs that assess patients' social determinants of health needs upon enrollment in Compass Rose and annually.

Reason:

Shifting to avoid duplication of efforts by collaborating with ECM for eligible patients. Emphasizing the importance of ECM connection.

Ownership Changes to Objectives

By 8/2022 pilot an evidence-based screening tool to assess patients for trauma and provide linkage to appropriate follow up care

Change:

~~Mike/Lauren~~
Lauren

Reason:

Staffing Changes

By 3/2023 submit a proposal to HCH Leadership & the Governing Board with recommendations for increasing program capacity to address substance use concerns based on identified needs

Change:

~~Mike/Lauren~~
Gabby/Lauren

Reason:

Staffing Changes

By 12/2022 establish a process to track recently housed patients in order to provide continued services and housing transition support

Change:

~~Linae/Mike~~
Heather/Mia

Reason:

Staffing Changes

Partnerships & Communication



Ownership Changes to Objectives

By 9/2023 pilot a peer led group at shelter sites in collaboration with H3	Change: Mike Lauren	Reason: Staffing Changes
Meet with Behavioral Health by 2/2024 to share the program's proposal for increasing HCH capacity to address substance use concerns. Discuss opportunities for collaboration and connection to AOD services.	Change: Mike/Lauren Lauren	Reason: Staffing Changes

Program Finances & Staffing



- Goal 1: Continue to ensure all patients are enrolled in insurance programs.
 - Removed Objective: Track percent of eligible Medi-Medi patients enrolled in Medicare part D by 11/2022

Wording & Ownership Changes

Goal 1 Objective 1:

~~By 6/2022 establish a Compass-Rose workflow to support patients with insurance program enrollment.~~

Change:

By 6/2022 establish a workflow to support patients with insurance program enrollment.

Mike/Mia
Mia

Reason:

Shifting to avoid duplication of efforts by collaborating with ECM for eligible patients. Emphasizing the importance of ECM connection.

Goal 1 Objective 2:

~~By 9/2022 establish a Compass-Rose workflow to notify staff of open enrollment annually~~

Change:

By 9/2022 establish a registration workflow to notify staff of open enrollment annually

Mike/Mia
Mia

Project Director Evaluation



- **PD goals aligned with strategic plan**
 - All goals complete, ongoing, or in progress except for the following:
 - ✦ **Pilot an evidence-based screening tool to assess patients for trauma and provide linkage to appropriate follow up care**
 - Some delay, but tool has been identified and plan to be implemented next month
 - ✦ **Establish HCH representation at CCHS and Public Health equity work groups**
 - Due to larger system capacity. Rachael meeting with Chief Equity Officer later this month and is now attending historically marginalized communities (HMC) meetings. Plan on continuing to have HCH representation at these meetings. Elevated the board's request to have representation on the committee to office of the director. Gilbert offered to present to the governing board. Jaime Janet from H3 doing some equity work.

Requests of the Board



- **New Goals:**

- Quarterly presentations from board to HCH also available to CM programs serving homeless as appropriate.

- **Goals to Continue:**

- Administer a board-led community needs assessment to gather feedback from board member's home agencies and/or shared clients
- Maintain monthly updates from programs and board member HCH outreach to programs
- Assist in distribution of HRSA COVID-19 supplies to homeless community
- Present information about the environment surrounding homelessness that members work, volunteer, and live in.
- Improve communication between the HCH program and other agencies

Health Care for the Homeless Co-Applicant Governing Board



STANDING ITEM: FIELD TRIPS

ALL

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STANDING ITEM: COMMUNITY UPDATES

ALL

Future Matters



- **UDS Data**

HCH Co-Applicant Governing Board



Next Meeting

Wednesday, March 15, 2023

11:00 – 12:30pm

Zoom Conference Call