

The mission of the Health Care for the Homeless Co-Applicant Board is to oversee, guide and assist the Program in its efforts to deliver high quality health care to a diverse and medically underserved community. The Co-Applicant Board will use its skills, expertise and life experience to make policies and operational decisions which will provide the best benefit to the Program and client.

MEETING MINUTES

DATE, TIME: Wednesday, April 21, 20 11:00-12:30pm

LOCATION: Zoom

ATTENDANCE: Dr. Wendel Brunner, Teri House, Jonathan Russell, Bill Shaw, Michael Callanan, Jennifer Machado, Nhang Luong, Lori Goss, Stephen Krank

ABSENT: Bill Jones

HCH STAFF ATTENDANCE: Linae Altman (HCH Planning & Policy Manager), Dr. Ori Tzvieli (HCH Medical Director), Michael Myette (HCH Mental Health Program Supervisor), Alison Stribling (HCH QI Team), & Gabriella Quintana (HCH QI Team)

PUBLIC ATTENDANCE: Jill Ray, Claude Battaglia

Agenda Items for Approval and/or Review:

1. **Action Item: APPROVAL - March Meeting Minutes**

Welcome & Introduction

- Introduction to board members and community members present
 - o Board & Staff Introductions
 - o Community Member Introductions
 - o Board Applicant Introduction- C. Battaglia

Action Item: Approval of March Board Meeting Minutes

Standing Item: HCH Services Update

(Beth Gaines, HCH Nurse Program Manager, Linae Altman, HCH Planning & Policy Manager)

1. Hotel Updates

Question from the Board: Why did the hotel numbers drop so low on the public facing dashboard?

- a. As we lose the additional hotels, we will see numbers start to decrease. We do hope to open the Concord shelter this summer, but we will look into the sudden drop that happened in one day most likely due to a data update.
- b. Marriott will continue through June 2022.
- c. Motel 6= East county interim housing program

****The program name change may be responsible for the sudden change in "hotel" numbers***

- d. HCH has been working with public works and H3 to get wellness center up and running. Lots of retrofitting has to take place including sprinkler systems in some rooms which may result in moving around of some residents.

2. COVID-19 Update from our Medical Director

- a. Contra Costa remains in the orange tier.
 - a.i. Case numbers have stabilized, but some uptick has been seen in the entire Bay Area. 2% positivity rate.
 - a.ii. We have been vaccinating 16+ for 4 weeks and expect the age criteria to expand in May to age 12 for at least Pfizer.
 - a.iii. We are 4th in the state for vaccine rate, 64% of eligible population has gotten the vaccine. Seeing unfilled slots for the first time, especially in the west part of the county.
 - a.iv. We will continue to talk about vaccine acceptance strategies. We continue to have a lot of sites and walk in options.
- b. Partnered with Alameda to keep the Oakland Coliseum site open.
 - b.i. Turning a testing site at Oak Grove to a vaccination clinic with an evening option with some walk-in options.
 - b.ii. Continue to have the drive-in site at Water World through the end of May.

- c. Janssen Vaccine
 - c.i. Stopped due to rare blood clots. Federal bodies meeting Friday to discuss the possibility of reintroduction of Janssen vaccine (J&J).
 - c.ii. Patients may be given the option between Janssen and other available vaccines.
 - c.iii. Janssen will come with most likely a warning label.
- d. Right now, our limiting factor to vaccine is community interest and acceptance

Question from the Board: Why do we still have a case count? Why, if 60% of the people have the vaccine?

- e. To get herd immunity, we need closer to 75% of the community vaccinated. Lots of things are opening back up and many are experiencing social distancing fatigue. Variants tend to be more contagious. It's a combination between variants and community behavior.
- f. Vaccination rate for the unhoused population is: 64%

Standing Item: Quality Improvement/Assurance & Program Performance Reports
(Gabriella Quintana, HCH QI Team)

1. Productivity Reports

- a. There were 1,853 HCH visits in the first three months of 2021, serving a total of 581 unique patients.
- b. 78.6% of HCH visits took place at one of the hotel clinics and 61.1% of total patients served were seen at a hotel site.

Question from the Board: What is the story that the graphs are telling us?

- c. These reports help us see where we are seeing the most patients and what could be affecting that. For example, due to construction at the Fulton shipyard, we've

had to move that clinic to the Veteran's Affairs lot and that may be less accessible for some patients.

Standing Item: Project Director Requests
(Linae Altman, Program Manager)

1. 2022-2025 Strategic Plan Planning
 - a. JSI consultant proposals for this process
 - b. Review current mission statement and accept or modify, Board and Staff Brainstorm and Staff interviews (focus groups), review overarching categories to decide if still relevant, come up with the plan for new priorities, revise the plan to include current and new goals.
2. Mission Statement
 - a. Wording updates are necessary to indicate homelessness as an experience as opposed to an identity
 - a.i. "to improve the health of the community members experiencing homelessness in CCC" / "people without homes" / "unsheltered persons" / "experiencing housing insecurity"
 - a.ii. "utilizing a team-oriented approach"

HCH Program & Board Action Items:

- HCH Staff to compile all versions of proposed updates to the mission statement and send to the board for review prior to the next meeting

Board Member Recruitment

(Attachment: Candidate Applications)

1. Applications Received
 - a. C. Battaglia
 - b. No Others
2. For Process purposes, as a reminder, we are looking for people who can really bring in consumer input.

3. Other Pending Applicants
 - a. Follow up on application status

Question from the Board: Can Board members be remote even after COVID?

- b. Yes
 - c. Check in with these pending applicants and have them attend a meeting to see what it's all about
4. Questions for Claude
 - a. Can you explain the work you do with the veterans?
 - a.i. I was in on creating a nonprofit. I provide them with housing referrals, work with landlords, case managers, help with the deposit. Screening them for the program once every 5 years. Shared housing programs, rooms for rent list updated weekly.
 - a.ii. Standdown, at the Antioch fairgrounds. Homeless get services for 4 days. They get fed 3 meals a day and can get help with all sorts of things including personal care and social services.

Board Action Items:

- Follow up with prospective board member applicants

Standing Item: HCH Program Updates & Community Updates

1. Vaccine Updates
 - a. Appointments can be scheduled online
2. BINAX/Antigen Test Training for all shelters hosted by H3 and HCH
 - a. Rapid test training
3. We will ask about vaccination at shelters but not require it

Standing Item: Future Matters

1. Financial Analysis
2. 2021 Poverty Line Update & Sliding Fee Schedule
3. HRSA Official Site Prep

4. Strategic Plan
5. Consumer Feedback

Standing Item: Next Meeting and Time

Wednesday, May 19, 2021

11:00-12:30pm

Zoom

Approval of HCH Co-Applicant Board Meeting Minutes from March 17, 2021

Board Chair Signature Jennifer Machado

Date 5/19/21