

Health Care for the Homeless Co-Applicant Governing Board



WELCOME

**WEDNESDAY,
DECEMBER 18, 2019
11:00-12:30PM**

**BOARD MEMBER & PUBLIC
ATTENDEE INTRODUCTIONS**



Health Care for the Homeless Co-Applicant Governing Board



ACTION ITEM:
REQUEST FOR APPROVAL
NOVEMBER MEETING MINUTES

WENDEL BRUNNER, HCH BOARD CHAIR

ATTACHMENTS: SEPTEMBER MEETING MINUTES

Health Care for the Homeless Co-Applicant Governing Board



STANDING ITEM:
**QUALITY
IMPROVEMENT/ASSURANCE &
PROGRAM PERFORMANCE REPORTS**

PATIENT ADVISORY REPORT

**SARA CORTEZ, HCH SHES &
JULIA SURGES, HCH QI TEAM**



Consumer Advisory Board



- **Difficult to get meds through the Solano Pharmacy**
 - Med reconciliation, miscommunication between doctors and pharmacy, late meds (ex = patient did not get insulin on time)
- Patients feel that the doctors should listen to patients more and not just switch medications without explaining
- For those patients who are seen by multiple doctors they wish there could be better collaboration between the doctors and/or clarity on the different patient prognosis's
 - Especially within HCH
- Staff always seem busy/swamped

Consumer Advisory Board Continued



- Staff always seem busy/swamped
- Patients often feel rushed during visit (like there is a ‘time frame’) which makes some feel like a burden and also that what is being done to them is not always communicated.
- Wait times at clinics
 - A patient was told to wait a half hour longer after already waiting a half hour
- Patients would like Respite to be more thorough with communication as to why somethings can/cannot be done

Choosing Change Consumer Advisory Board



Choosing Change provides treatment for people who want to stop using opioids through Medication Assisted Treatment (MAT). MAT uses buprenorphine (Suboxone) to reduce cravings and withdrawal symptoms in conjunction with group therapy and support from a team that includes doctors, registered nurses, mental health counselors and community health workers

- **Additional Groups**

- PHC Group – Primarily for clients referred from HCH field outreach (i.e. those living in encampments and/or streets)
- Family Group - 10-week curriculum to start approximately February 2020. Target audience is family members, partners, loved ones, friends and/or support person(s) of clients in Choosing Change
- Consumer Feedback:
 - ✦ Explain purpose of MAT, not just replacing one substance with another
 - ✦ Understand how buprenorphine (Suboxone) works
 - ✦ Support person(s) can gain support from each other, share and learn from experiences
 - ✦ Explain why people can't just "quit", dangerous
 - ✦ Attitude and stigma
 - ✦ Explain difference between effects of buprenorphine (Suboxone) and misused opiates
 - ✦ Understanding Substance Use Disorder (SUD) and problematic behavioral patterns that can arise (i.e. lying) and how to forgive

- **Additional Staff**

- New nurse hired to run additional groups as Choosing Change continues to expand

- **New Form of Medication Available**

- Sublocade, injectable form of buprenorphine (Suboxone) now available out of MWC clinic

Health Care for the Homeless Co-Applicant Governing Board



ACTION ITEM:
REQUEST FOR APPROVAL
2019-2021 QUALITY ASSURANCE
& IMPROVEMENT PLAN

*ALISON STRIBLING, HCH QI TEAM & LINA E
YOUNG, HCH MANAGER*

*ATTACHMENT: 2020-2023 QA AND
IMPROVEMENT PLAN*



Health Care for the Homeless Co-Applicant Governing Board



ACTION ITEM: REQUEST FOR APPROVAL 2020 BUDGET RENEWAL

RACHAEL BIRCH, HCH PROJECT DIRECTOR

*ATTACHMENT: 2020 BUDGET
RENEWAL*



Co-Applicant Board Financial Responsibilities



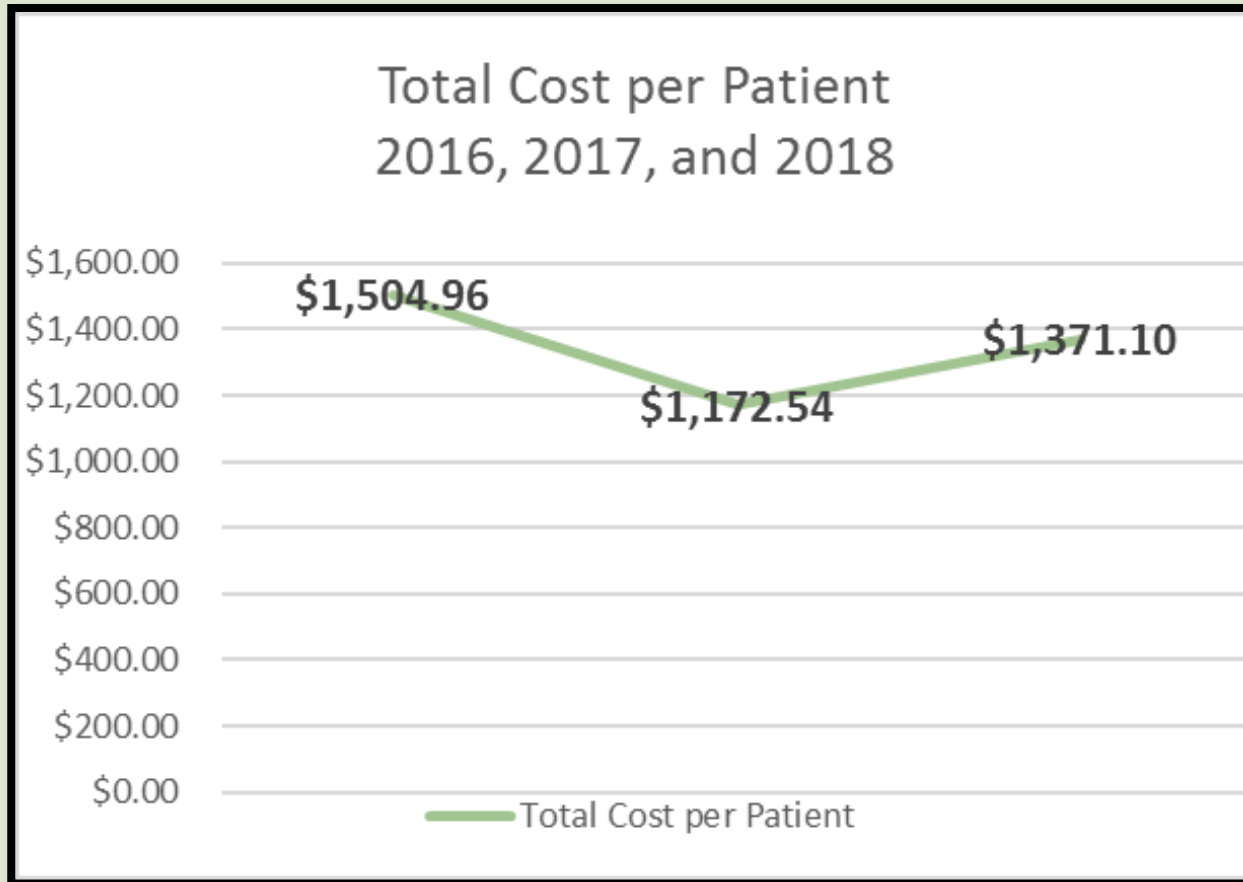
- Reviewing and setting financial priorities of the Program, reviewing and setting the Program budget covering all Program services, with reimbursement for costs incurred, and reviewing and accepting any appropriations made available by the County Board of Supervisors;
- Requesting, being apprised of, and reviewing financial reports and audits relating to the Program;

HCH Program Budget



- **Annual Single Audit**
 - Internal control and compliance of federal awards
- **Annual CCHS Budget Proposal to the Board of Supervisors**
- **Annual HCH Co-Applicant Board approval of HRSA Health Care for Homeless Budget**
 - HCH Co-Applicant Board responsible for annual review of HRSA Federal Funds.
 - HCH Co-Applicant Board reviews budget adjustments as new funding opportunities are available.

UDS Cost per Patient Analysis



Health Care for the Homeless Co-Applicant Governing Board



PRESENTATION OF RESULTS: BOARD MEMBER DEMOGRAPHIC QUESTIONNAIRE

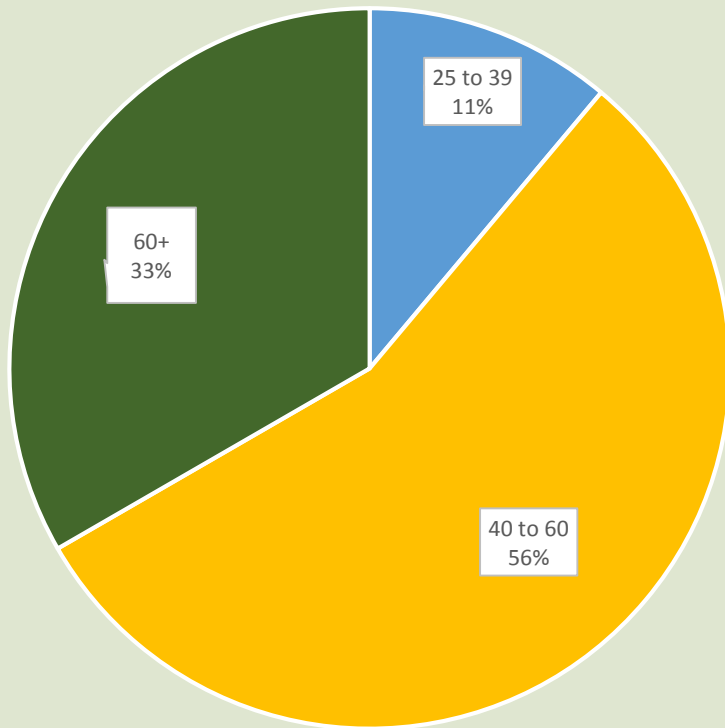
JULIA SURGES, HCH QI TEAM

*ATTACHMENT: BOARD MEMBER DEMOGRAPHIC
QUESTIONNAIRE RESULTS*

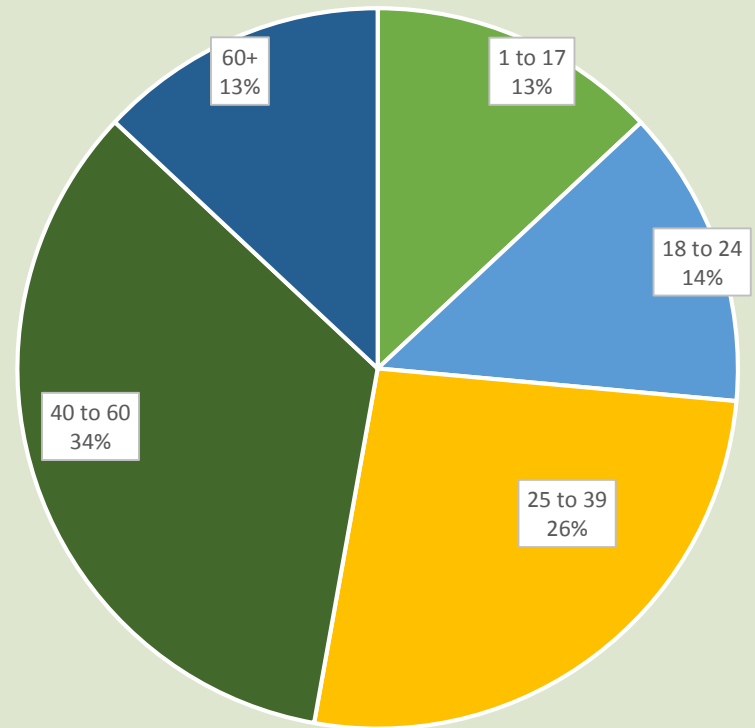
Age



Governing Board



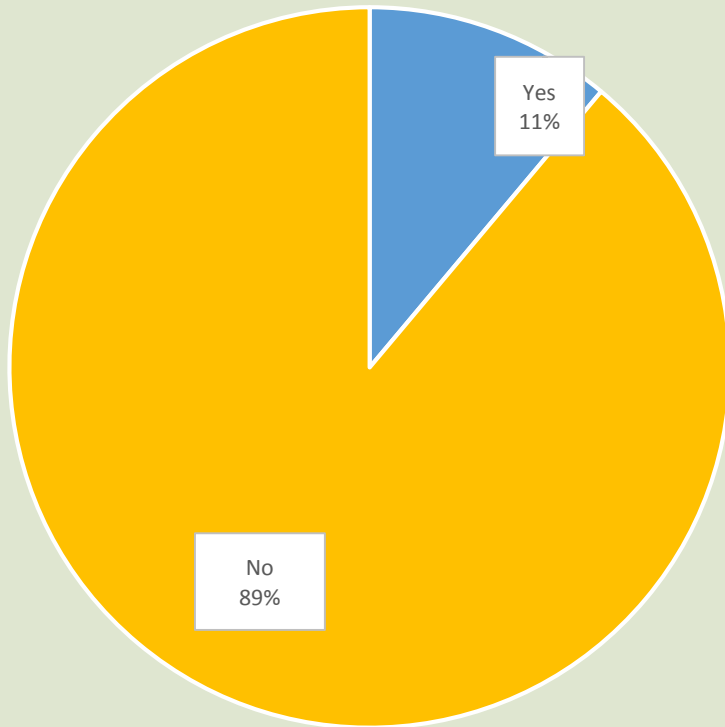
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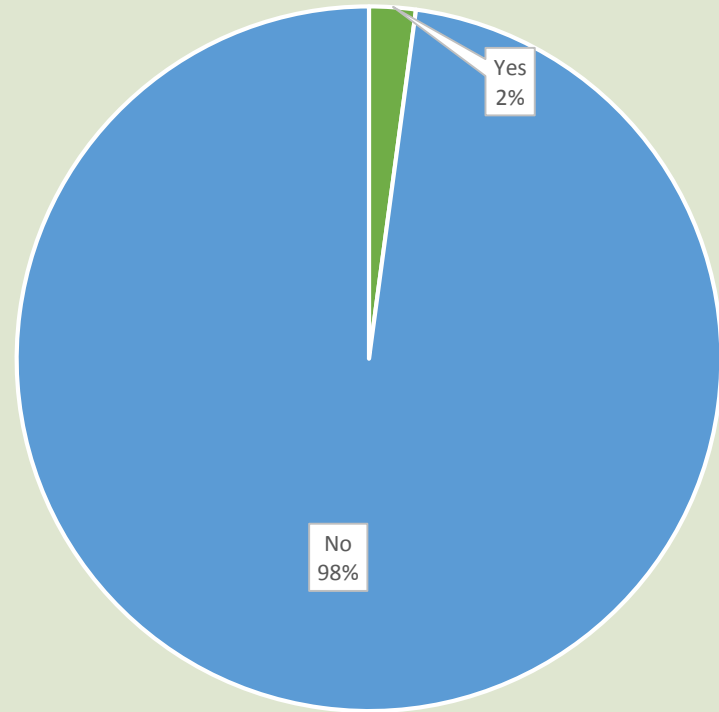
Are you a Veteran?



Governing Board



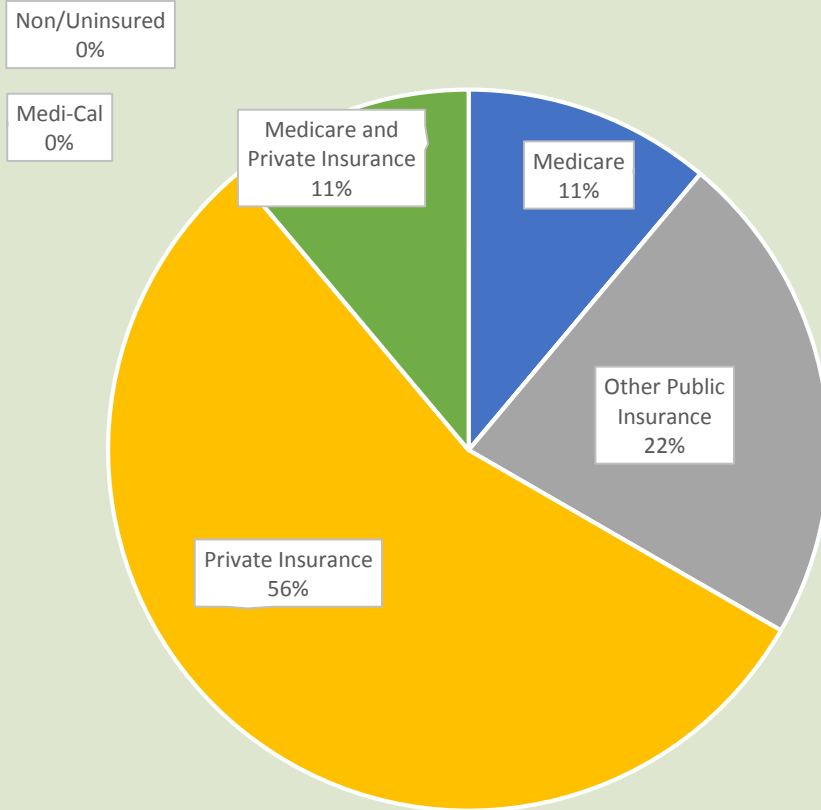
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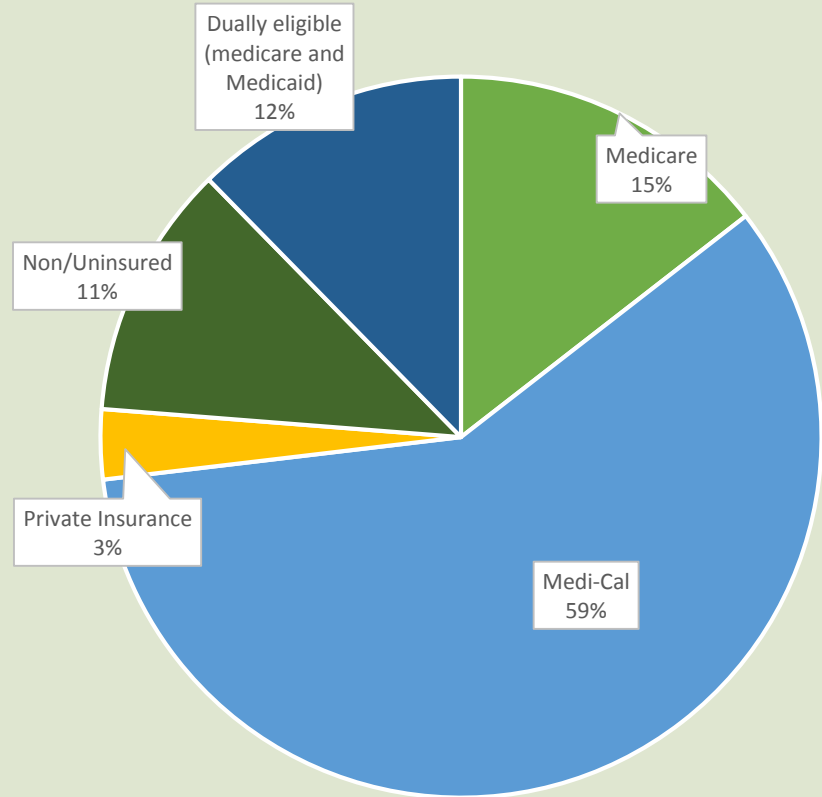
What is your medical insurance payor (18 and up)?



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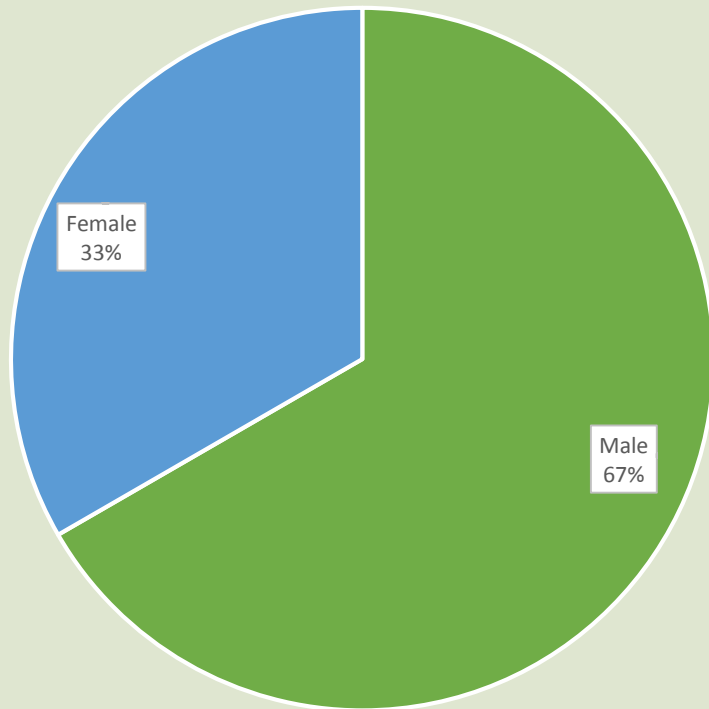
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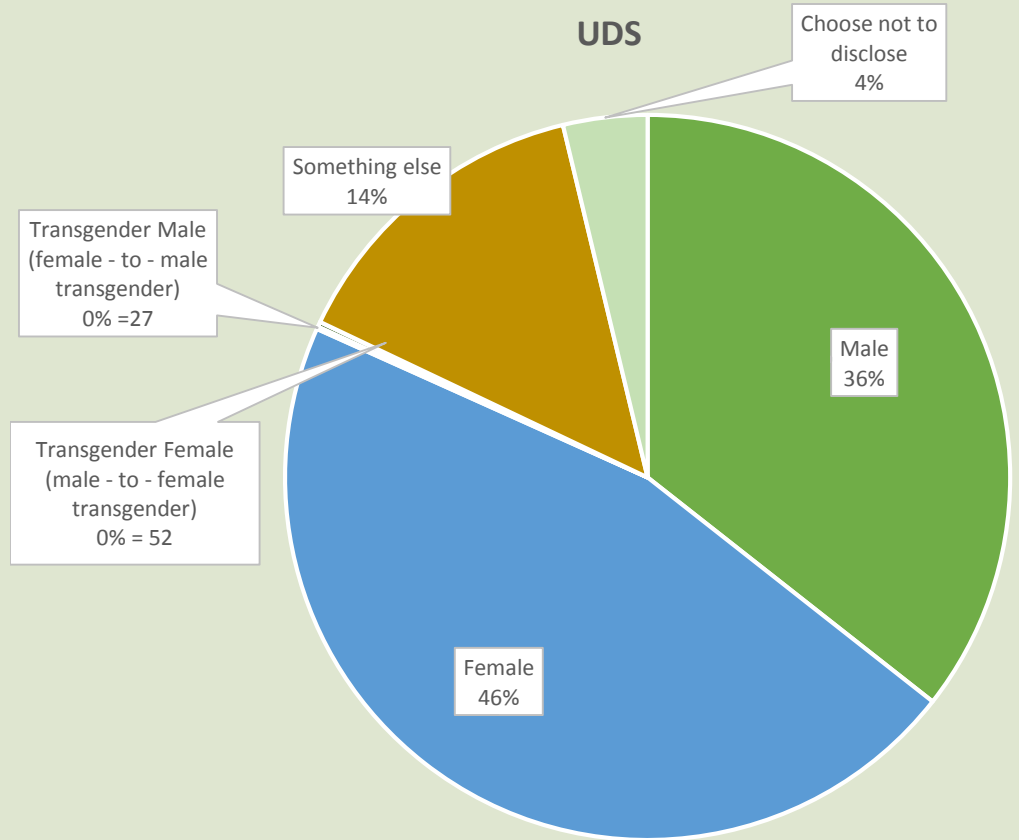
What is your current sex or gender identity (All ages)?



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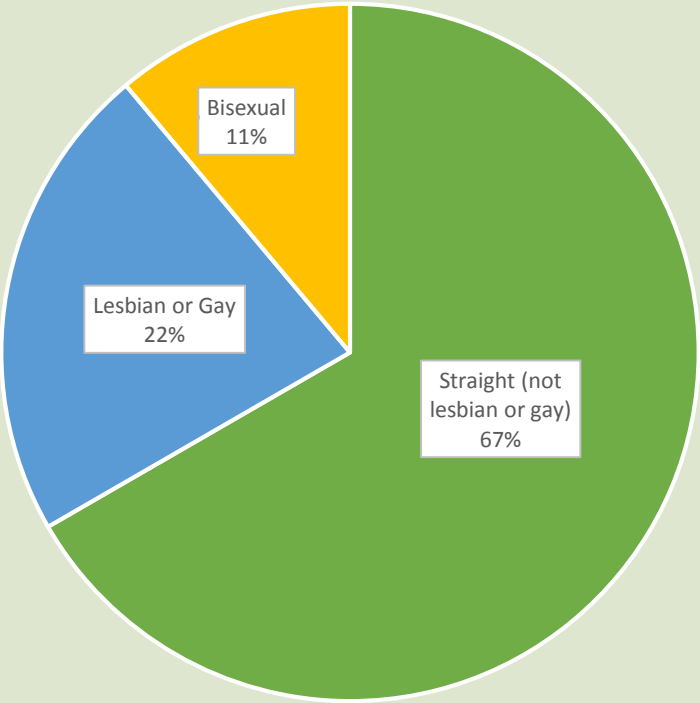
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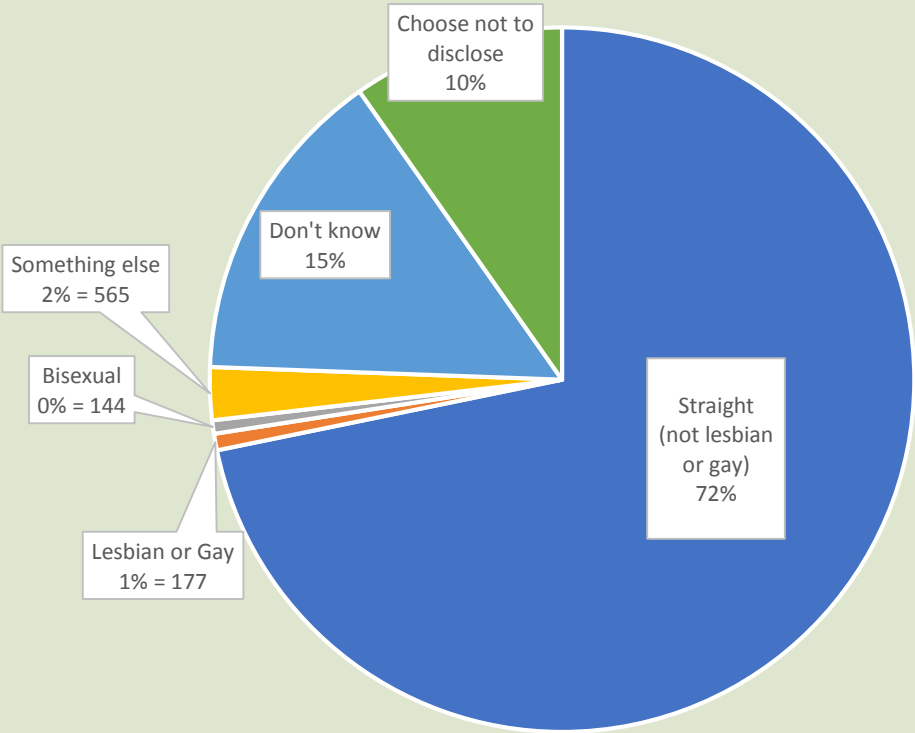
Do you think of yourself as (All ages)...



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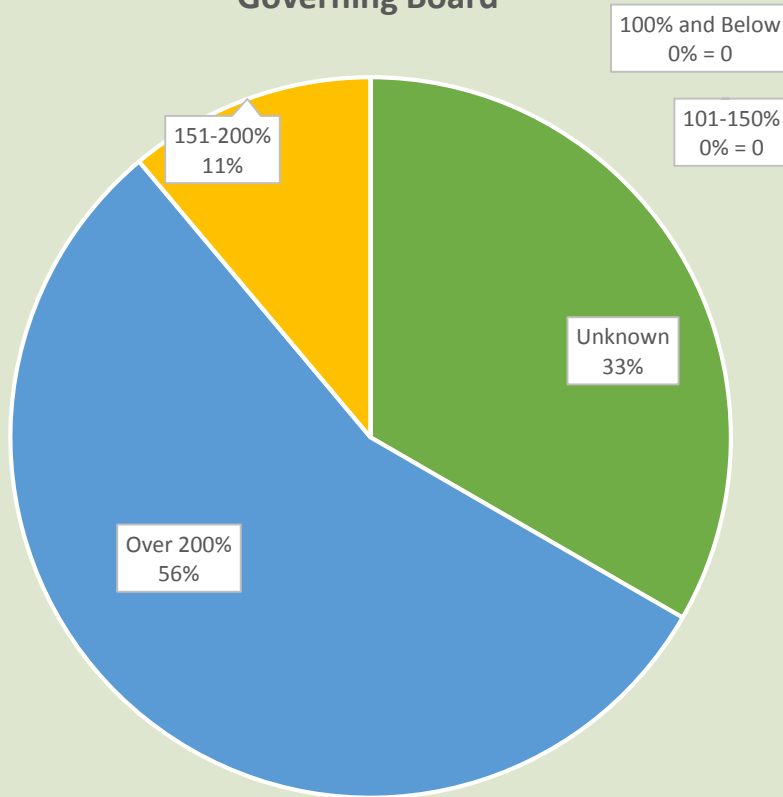
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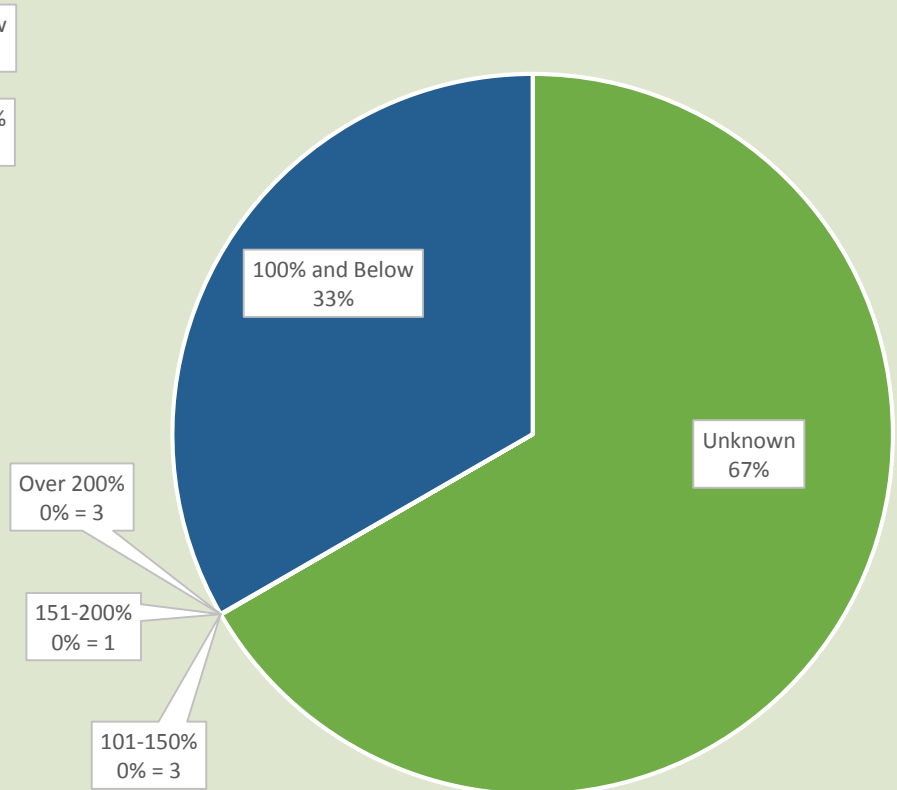
Poverty Line



Governing Board



UDS



Health Care for the Homeless Co-Applicant Governing Board



STANDING ITEM: PROJECT DIRECTOR REQUESTS OF BOARD

RACHAEL BIRCH, HCH PD

HCH Program Requests of Board



- **Medical Director Requests:**

1. All board members represent a diff part of county/service in county
2. Supportive housing – HCH absent, and once person is housed, HCH loses connection. We want the communication to be continued, currently is “outta sight outta mind” with those that leave the shelter.

- **Project Director Requests (PD Board Requests *from PD annual evaluation*):**

1. Board members review meeting documents prior to meetings
2. Board to provide Board orientation for new Board members
3. Provide objective and external feedback
4. Leverage relationships with partner agencies and organizations
5. Continue to bring personal expertise and skills to the table
6. Improve communication between the HCH program and other agencies (involvement in plans and community discussions)
7. Present information about the environment surrounding homelessness that members work, volunteer and live in

HCH Program & Community Updates



- SAC Grant/Funding Approval through 1/31/2023
- Next Meeting Attendance – January 15, 2020?
- Upcoming meeting at local agency site?
- Any Additions?

Future Items to Discuss



1. Clinical productivity
2. Chair and Vice Chair Election

HCH Co-Applicant Governing Board



Next Meeting

Wednesday, January 15, 2020

11:00 – 12:30pm

2500 Bates Avenue
Zion Room

