

• H A P P Y •

Holidays



Health Care for the Homeless Co-Applicant Governing Board



WELCOME

**WEDNESDAY,
NOVEMBER 28, 2018
11:00-12:30PM**

**BOARD MEMBER & PUBLIC
ATTENDEE INTRODUCTIONS**



Health Care for the Homeless Co-Applicant Governing Board



ACTION ITEM:
REQUEST FOR APPROVAL
NOVEMBER MEETING MINUTES

WENDEL BRUNNER, HCH BOARD CHAIR

ATTACHMENTS: NOVEMBER MEETING MINUTES

Health Care for the Homeless Co-Applicant Governing Board



STANDING ITEM:
**QUALITY
IMPROVEMENT/ASSURANCE &
PROGRAM PERFORMANCE
REPORTS**

DR. JOSEPH MEGA, HCH MEDICAL DIRECTOR

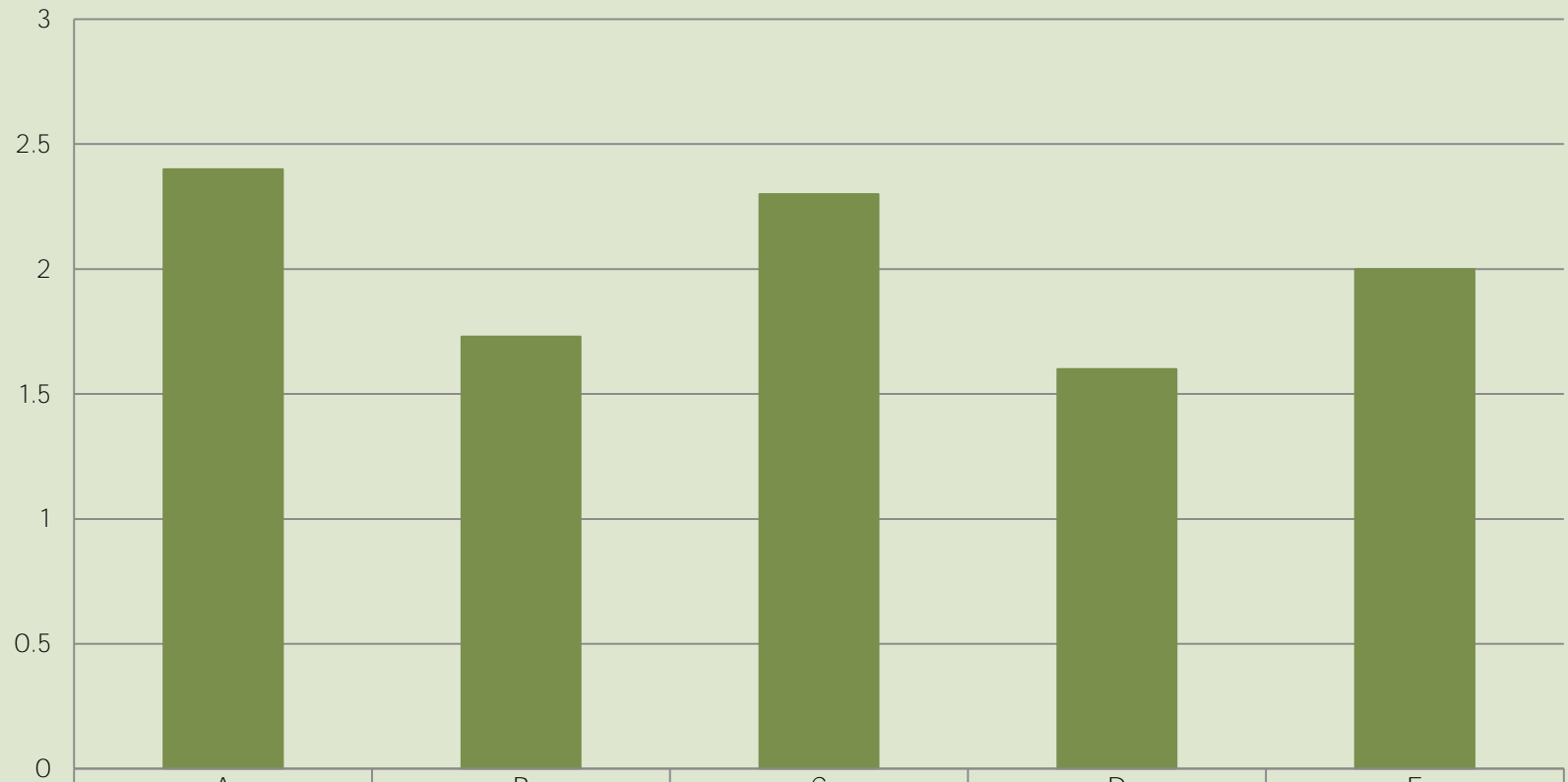
*ATTACHMENTS: DIABETES
CLINICAL MEASURE &
CONSUMER REPORTS*



2018 Provider Productivity Reports



Average Patient Seen per Hour



■ Total Average

2.4

1.73

2.3

1.6

2

Health Care for the Homeless Co-Applicant Governing Board



BOARD DISCUSSION: HCH STRATEGIC PLAN

LINAE YOUNG,
HCH PLANNING & POLICY MANAGER

*ATTACHMENTS: DRAFT
2018-2021 STRATEGIC PLAN GOALS,
HCH HISTORICAL TIMELINE &
POTENTIAL DATA ANALYSES*



Strategic Plan Pillars



Program
Finances &
Staffing

Partnerships &
Communications

Clinical Services
& Quality
Improvement

Planning &
Oversight

Goals: Program Finances and Staffing



1. Continue to ensure all patients are enrolled in the best insurance/coverage programs possible.
2. Monitor state and national reimbursement and funding opportunities to support and augment current services.
3. Develop a capital plan to ensure adequate facilities and equipment for service delivery model including mobile options
4. Identify staff to implement proposed programmatic changes (e.g. new services, new locations, increased focus elderly)
5. Include discussion of programmatic changes in all staff meetings
6. Provide staff continued core competency, trauma informed care and cultural competence training

Goals: Clinical Services and Quality Improvement



1. Develop detailed plan for developing fixed and mobile services in East County in collaboration with the Health, Housing and Homeless division, Ambulatory Services and community partners.
2. Collect additional data on location and needs of elderly homeless; develop and implement a plan, in collaboration with partners, to address the needs.
3. Update Quality Improvement Policies and Procedures to include additional analysis of key clinical process and quality outcome data; identify resources required to implement the plan.
4. For identified service gaps (e.g. vision, expanded dental, expanded substance use and other behavioral health services)
 - Assess and, if appropriate, respond to funding and/or reimbursement opportunities to expand services;
 - Identify regulatory or other structural barriers (e.g. required partnerships) to implement services and assess ability to remove barriers.

Goals: Partnerships and Communication



1. Identify 2-3 areas to improve coordination with key County partners including Health, Housing and Homeless Division, and Ambulatory, Emergency and Behavioral Health Departments.
2. **Develop a “Community Partnership Plan”** that includes a guiding vision, identification of key partners and specific goals & objectives for each partner.

Goals: Planning and Oversight

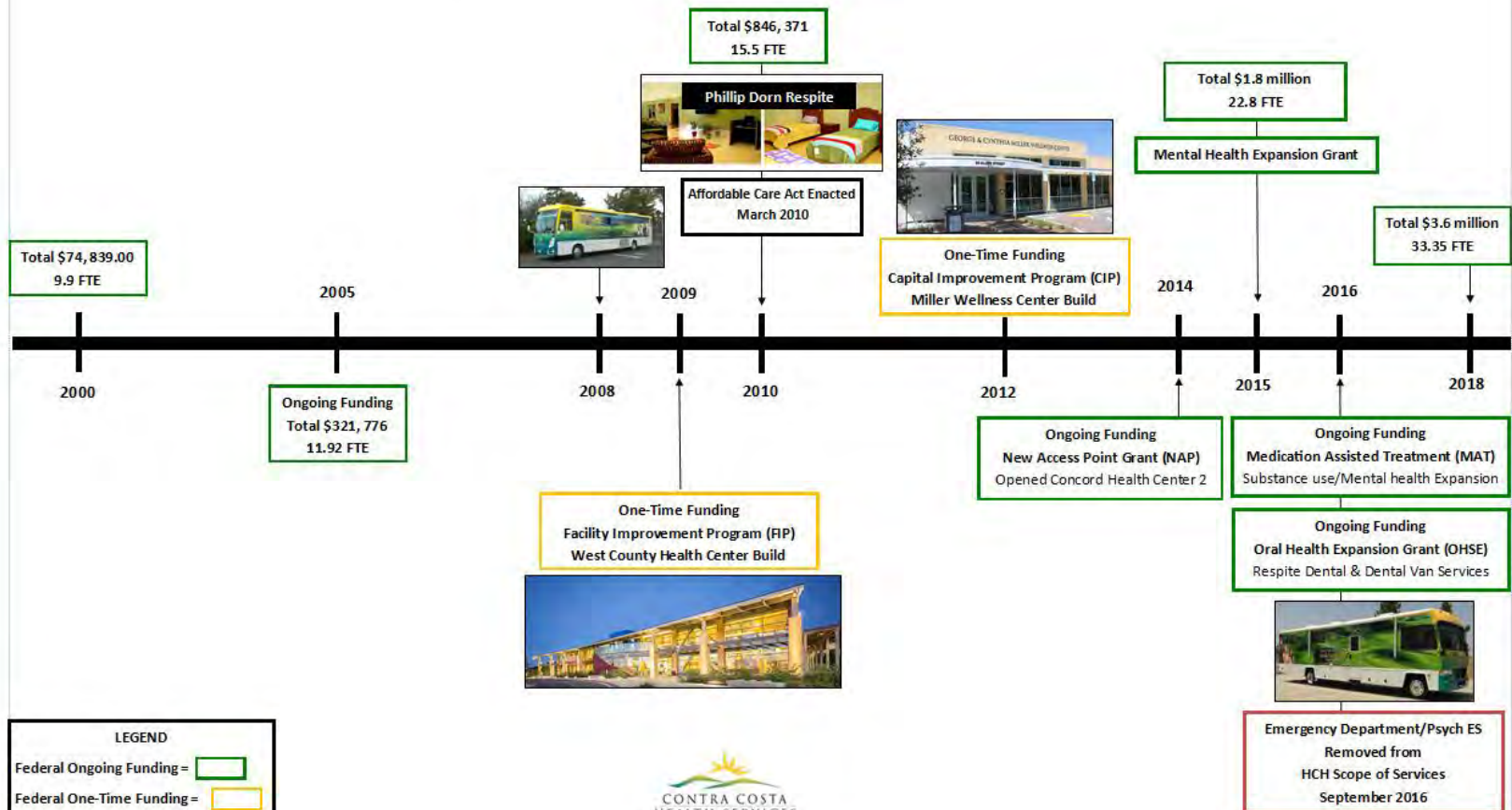


1. Identify key questions and issues requiring data to ensure effective planning.
2. Review existing needs assessments available through other county entities and identify data gaps to address key questions and issues.
3. Conduct targeted data collection and needs assessment.
4. Conduct Board Self-Assessment; develop Board Development and Training Plan.
5. Develop dashboard for routine Board reports to include key clinical, operational, and financial metric.

HCH Historical Trend



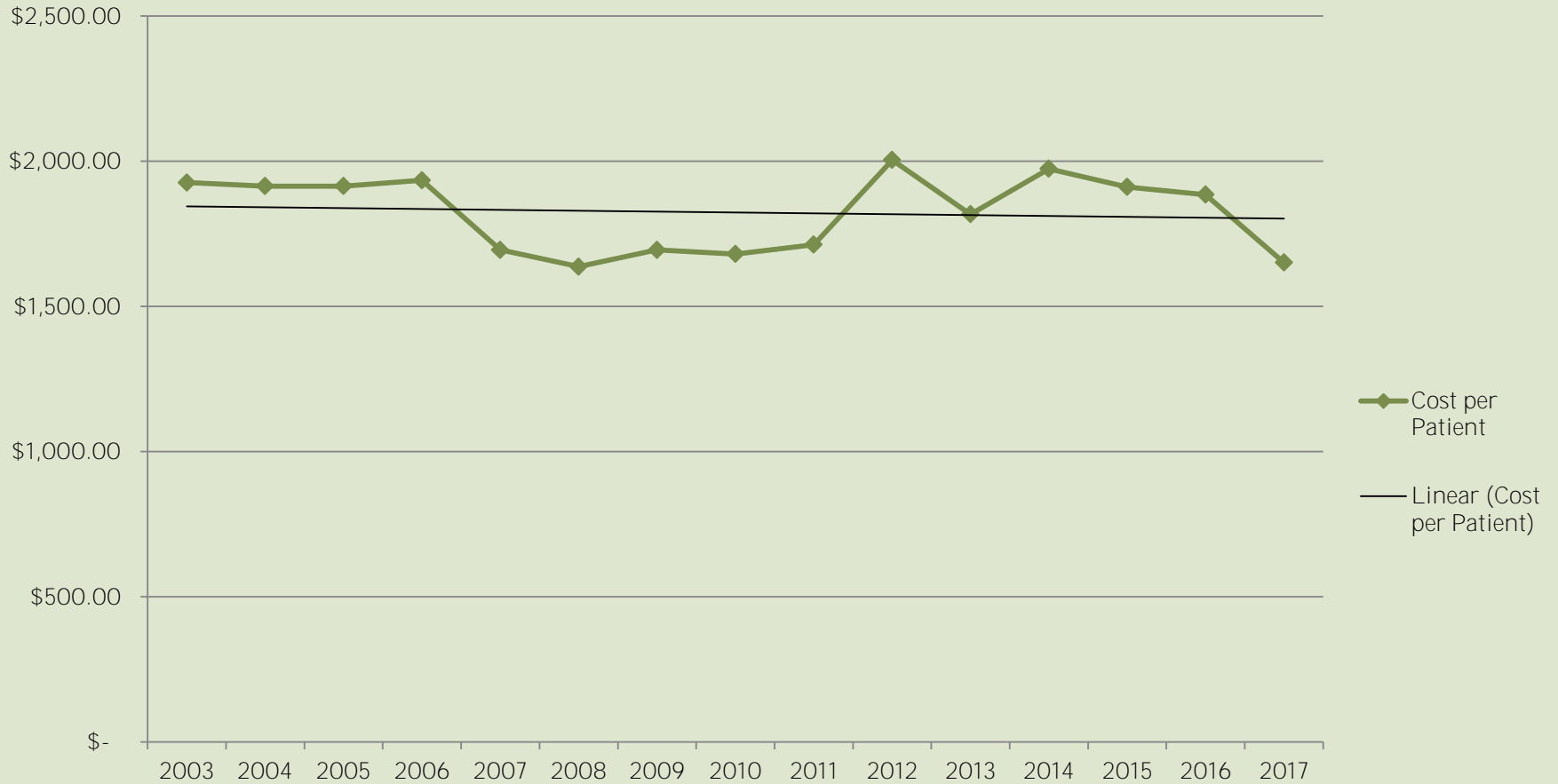
CCHS Health Care for the Homeless



HCH Financial Trend



Cost per Patient



Health Care for the Homeless Co-Applicant Governing Board



ACTION ITEM: CHAIR AND VICE CHAIR ELECTION



HCH Program & Community Updates



- Next Meeting Attendance – January 16, 2019
- Health questions possibly included in intake questionnaires and PIT 2020
- Possible Antioch Locations to park mobile health van
 - Fulton Shipyard
 - Golden Hills Church?



Future Items to Discuss



1. HCH Strategic Plan Committee
2. HCH Clinical Measure Reports: Cervical and Colorectal Cancer
3. HCH Patient Satisfaction
4. Board Evaluation
5. Potential Data Analysis

HCH Co-Applicant Governing Board



Next Meeting

Wednesday January 16, 2018

11:00 – 12:30pm

2500 Bates Avenue
Zion Room

