

# Health Care for the Homeless Co-Applicant Governing Board



**MONDAY, AUGUST 27, 2018**  
**11:00-12:30PM**  
**2500 BATES AVENUE**  
**SUITE B**  
**CONCORD, CA**  
**YOSEMITE TRAINING ROOM**



# Health Care for the Homeless Co-Applicant Governing Board



**WELCOME**

**BOARD MEMBER & PUBLIC  
ATTENDEE INTRODUCTIONS**



# Health Care for the Homeless Co-Applicant Governing Board



## **ACTION ITEM:**

REQUEST FOR APPROVAL

**JULY HCH CO-APPLICANT BOARD  
MEETING MINUTES**



# Health Care for the Homeless Co-Applicant Governing Board



**STANDING ITEM:**  
**QUALITY  
IMPROVEMENT/ASSURANCE &  
PROGRAM PERFORMANCE  
REPORTS**

DR. JOSEPH MEGA, HCH MEDICAL DIRECTOR



# Procedures and Evaluation of Clinical Care



## **Peer Review for Quality Improvement:**

Review one of each other's charts for the following:

1. Appropriate documentation
2. Provider addressed patient concern
3. Provider addressed necessary preventative needs
4. Any additional feedback/concerns

# Procedures and Evaluation of Clinical Care



## **Provider Meeting Agenda and Discussion Topics:**

1. Buprenorphine check in
2. Diabetes QI Projects
3. Review of Important Articles in Primary Care (AFP 5/1/2018)
4. Treating Hyperlipidemia
5. Sterile glove for minor inpatient procedures
6. Subclinical Hypothyroidism
7. Chronic pain treatment
8. Obstructive Sleep Apnea
9. Practice Guideline Updates

# Health Care for the Homeless Co-Applicant Governing Board



## **ACTION ITEM:** **REQUEST FOR APPROVAL**

**MEDICATION ASSISTED TREATMENT  
SUPPLEMENTAL FUNDING OPPORTUNITY**



# Health Care for the Homeless Co-Applicant Governing Board



## **BOARD DISCUSSION: HCH STRATEGIC PLAN**





# HCH Mission Statement



**Our mission is to improve the health of the homeless population in Contra Costa County by increasing access to health care and by providing a team-oriented approach to health care that focuses on harm reduction and integration of behavioral and medical services.**



# HCH Vision Statement



**All homeless persons in Contra Costa County are able to access comprehensive health care services in order to improve their health status, effectively manage any chronic conditions and thrive as community members.**



# Health Care for the Homeless Co-Applicant Governing Board



## **ACTION ITEM:**

**REQUEST FOR APPROVAL**

**HCH MISSION & VISION  
STATEMENTS**

**2018-2020**

# Health Care for the Homeless Co-Applicant Governing Board



**ACTION ITEM:**  
REQUEST FOR APPROVAL  
HCH PATIENT SATISFACTION  
SURVEY

# HCH Program & Community Updates



- **HCH Patient Complaints and Grievances Update**
- **Reminder of interviews with Pat Fairchild in September**

# Future Items to Discuss



1. **HCH Strategic Plan**
2. **Clinical Measure Reports- Tobacco and Hypertension**
3. **HCH Patient Satisfaction Survey Results**
4. **Board Evaluation?**

# HCH Co-Applicant Governing Board



## Next Meeting

Wednesday September 19, 2018

11:00 – 12:30pm

**2500 Bates Avenue**  
**Zion Room**

