

# CONTRA COSTA COUNCIL ON HOMELESSNESS MEETING

NOVEMBER 2, 2017, 1:00 PM - 3:00 PM



Contra Costa Council  
on Homelessness

# AGENDA

1. Welcome/Introductions
2. Approve Minutes (Action Item)
3. Governance Update (Action Item)
4. Homeless Awareness Month (Action Item)
5. Committee Updates
6. Recommendations to USICH on Federal Strategic Plan (Action Item)
7. Community Announcements
8. Pin it



## 2. APPROVE MINUTES (ACTION ITEM)

Gabriel Lemus, Council Chair

Review and adoption of minutes from the October Council meeting.



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### 3. GOVERNANCE UPDATE (ACTION ITEM)

Jaime Jenett, H3

Updates to Council membership, status of bylaws, and recruitment efforts.



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# CONVERSION OF OLD TO NEW SEATS

<u>Current Seat</u>	<u>Proposed Seat</u>
Community Member Seat #1	Homeless Service Provider
Community Member Seat #2	Public Safety Representative #2
Community Member Seat #3	Community Member Seat
Government Seat #1	City Government Seat
Government Seat #2	Reentry Services Representative
Homeless Housing Provider	Affordable Housing Developer
Philanthropy Representative	Employment and Human Services (EHSD) Representative
Public Safety Representative	Public Safety Representative #1
Consumer/Consumer Advocate - Alternate	DELETED



Current Seat	Current Appointees	Proposed Seat	Proposed Appointee	Exp. Date 12/31
Behavioral Health Representative	Miguel Hidalgo-Barnes	Behavioral Health Representative	Miguel Hidalgo-Barnes	2017
CoC/ESG Program Grantee	John Eckstrom	CoC/ESG Program Grantee	John Eckstrom	2018
Community Member Seat #1	Teri House	Homeless Service Provider	Gary Kingsbury	2017
Community Member Seat #2	Gary Kingsbury	Public Safety Representative #2	VACANT	2019
Community Member Seat #3	Cecelia McCloy	Community Member Seat	Cecelia McCloy	2018
Consumer/Consumer Advocate**	Stephanie Batchelor	Consumer/Consumer Advocate	Stephanie Batchelor	2017
Education and Vocational Services Representative	Alejandra Chamberlain	Education and Vocational Services Representative	Alejandra Chamberlain	2017
Emergency Solutions Grants Representative	Gabriel Lemus	Emergency Solutions Grants Representative	Gabriel Lemus	2017
Faith Community	Doug Leich	Faith Community	Doug Leich	2018

Current Seat	Current Appointees	Proposed Seat	Proposed Appointee	Exp. Date 12/31
Government Seat #1	Anne Struthers	City Government Seat	Teri House	2017
Government Seat #2	Brenda Kain	Reentry Services Representative	VACANT	2019
Health Care Representative	John Barclay	Health Care Representative	John Barclay	2018
Homeless Housing Provider	Dan Sawislak	Affordable Housing Developer	Dan Sawislak	2017
Philanthropy Representative	VACANT	Employment and Human Services (EHSD) Representative	Anne Struthers	2018
Public Housing Authority	Joseph Villarreal	Public Housing Authority	Joseph Villarreal	2018
Public Safety Representative	Diane Aguinaga	Public Safety Representative #1	Diane Aguinaga	2017
Veterans Administration Representative	Tracy Cascio	Veterans Administration Representative	Tracy Cascio	2017
Consumer/Consumer Advocate - Alternate	VACANT	DELETED	DELETED	

## 4. HOMELESS AWARENESS MONTH (ACTION ITEM)

Jaime Jenett, H3

Approval of Outstanding Volunteer and Outstanding Landlord Award Nominations; discussion of advocacy opportunities.



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# OUTSTANDING VOLUNTEER

Dana Denniston from Good Shepherd Church

Dana has been helping the homeless since at least 2004 and spends upwards of \*60 hours a week\* on this! She and her volunteers supply CORE with food bags, blankets, socks, and clothing. She also helps the elderly with food support also. What she does for us takes a lot of time and resources for gathering all the items from the Food Bank and donations then preparing and separating into food bags while making sure they have nutritional value. She also maintains an entire room above the church stocked with furniture and household supplies for people moving into new homes.

-Nominated by Michael Callanan from CORE



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# OUTSTANDING LANDLORD

## Anita Michaels from John Stewart Company

Anita is the property manager/landlord in a community that houses formerly homeless individuals and families. The property has over 300 residents living onsite. Not all are formerly homeless and her role is to manage everyone living on the property whether they are in the homeless program or not. Her goal is to ensure that the residents are stably housed and have a good quality of life while they are there. She has done a great job integrating all residents so none of the residents feel stigmatized or that they don't belong. She is very supportive of the onsite services teams and values working in collaboration with all of the service partners who have clients living/thriving at her building. The service partners, owners and residents all benefit from her outstanding work. Anita has been working as a property manager/landlord in homeless communities for more than 20 years and has been at her same property for over 10 years. All 16 homeless units are set aside and dedicated to serving formerly homeless families or individuals living with a disability. Again, not only is she responsible for the 16 units she is also responsible for all of the 300 plus residents at the property. Late last year we unfortunately had a fire at the property. Anita did an outstanding job of following the protocol established by her organization, worked with the residents to ensure their safety first, found temporary housing for all of them right away, communicated with the owner, insurance agency, and worked in collaboration with the onsite supportive services provider to help residents replace basic items that were lost during the fire. She even brought clothes and supplies from home to support the families. The owner and residents appreciated and marveled at how smoothly the process went.

- Nominated by Olivia King, RCD Housing



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# ADVOCACY AT PUBLIC MEETINGS

City	Date	Time	Name	Procl?
Antioch	11/14	7:00pm	Queen Adu-Poku	?
	11/28	7:00pm		
Brentwood	11/14	7:00pm		
	11/28	7:00pm	John Barclay?	
Clayton	11/7	7:00pm	John Barclay?	
	11/21	7:00pm		
Concord	11/14	6:30pm	Sandra Scher, Monument Crisis Center	Yes
Danville	10/17	7:30pm	Ceil McCloy	Yes
	11/21	7:30pm	Doug Leich accepting proclamation	
El Cerrito	11/7	7:00pm		
	11/21	7:00pm	Dan Sawislak?	

# ADVOCACY AT PUBLIC MEETINGS

City	Date	Time	Name	Procl?
Hercules	10/9	7:00pm		
	11/13	7:00pm		
Lafayette	11/14	7:00pm		
	11/28	7:00pm	James Harding?	
Martinez	11/1	7:00pm	Stephanie Batchelor and Tracy Pullar	Yes
	11/15	7:00pm		
Moraga	11/8	7:00pm	Kim Jinnett?	
	11/22	7:00pm		
Oakley	10/10	6:30pm	Michael Fisher	Yes
Orinda	11/7	7:00pm		
	11/21	7:00pm	John Barclay	

# ADVOCACY AT PUBLIC MEETINGS

City	Date	Time	Name	Procl?
<b>Pinole</b>	11/7	6:00pm	Jenny Robbins	Yes
	11/21	6:00pm		
<b>Pittsburg</b>	11/6	7:00pm	Lavonna Martin and Okee Nwadigo	Yes
	11/20	7:00pm		
<b>Pleasant Hill</b>	11/20	7:30pm	Deanne Pearn (John Barclay?)	Yes
<b>Richmond</b>	10/3	6:30pm		
	10/24	6:30pm	Homelessness Task Force	
<b>San Pablo</b>	11/7	6:00pm	Rich Kinney (City Councilmember)?	Yes
	11/21	6:00pm		
<b>San Ramon</b>	11/14	7:00pm	John Barclay	
	11/28	7:00pm		
<b>Walnut Creek</b>	11/7	6:00pm	Donna Columbo	Yes

# BOS MEETING TUES 10/7, 9:00 AM



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NOVEMBER IS HOMELESSNESS AWARENESS MONTH

Sponsored by:

# STORIED STREETS

Reframing the way we see homelessness



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Join us for a screening of  
this film and discussion

Thursday November 2, 2017  
7 p.m.—9 p.m.

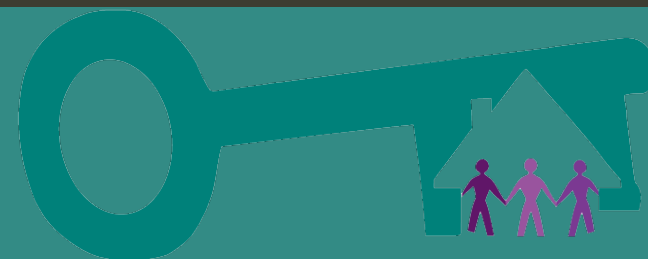
St. Paul's Episcopal Church,  
Parish Hall 1924 Trinity Avenue, Walnut Creek

**FREE**

Executive Producer: Susan Sarandon  
Directors: Thomas Morgan & Jack Robbins Writer: Thomas Morgan



[www.storiedstreets.com](http://www.storiedstreets.com)



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# STORIED STREETS

Reframing the way we see homelessness



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Join us for a screening of  
this film and discussion

Wednesday, November 15, 2017  
6:30—8:30 pm

Nevin Community Center,  
598 Nevin Avenue, Richmond

**FREE**

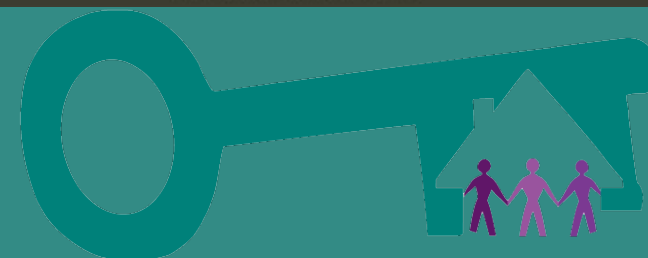
Executive Producer: Susan Sarandon

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[www.storiedstreets.com](http://www.storiedstreets.com)

  
CONTRA COSTA  
HEALTH HOUSING & HOMELESS  
A Division of Contra Costa Health Services



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## 5. COMMITTEE UPDATES (ACTION ITEM)

Juliana Pooley, H3

Jaime Jenett, H3

Erica McWhorter, HomeBase

Standing Item. Report out on CE Round Up; Coordinated Entry committee updates; Consumer Advisory Committee update; Policy & Advocacy Committee and California legislative housing package update.



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# CE FEEDBACK

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## Focus groups & surveys:

- 211
- Anka CARE & Warming Centers
- CORE outreach
- County Adult Shelters
- GRIP Shelters & Souper Center
- Monument Crisis Center
- Shelter Inc Shelters, Prevention, RRH, PSH
- Trinity Center

Focused on CES  
implementation activities  
during first year

## FOUR KEY FINDINGS

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- How CE impacting **whole CoC**?
- How CE impacting different **agencies**?
- How CE impacting **consumers**?
- What are **outcomes** so far?

## HOW IS CE IMPACTING WHOLE COC

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2/3 believe CE reduces barriers

2/3 believe CE strengthens collaborations across CoC

3/4 believe CE prioritizes people based on needs

1/3 believe CE does not reward those who are trying hard to rebuild their lives

## QUOTES

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“No more silos” or “back doors”

But “it has created direct paths to shelters and Warming Center”

“It (prioritization and CE) makes sense”

“**The population has changed.** We have more severely mentally ill, substance abusers, serious criminals.”

“Feels like we’re all in this together”

# HOW IS CE IMPACTING COC AGENCIES

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- 1/2 believe process of adopting CE has gone smoothly
- 1/2 credit adoption of CE with growth in their own agency
- Staff morale has stayed the same (this is huge!)
- Meetings, meetings and more meetings!
- 2/3 see an increase in data collection (VI-SPDAT, intakes)
- 57% reported that staff understand their role in CE
- 56% see an increase in amount of time spent with each client

## QUOTES

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“Growing pains” across most agencies

Staff spend more time doing intakes, completing VI-SPDATs and doing case management.

“It just takes more staff time.”





“More vulnerable people being served. Our staff have to be more diligent”

“CORE!”

“Feels like we’re all in this together”

## HOW IS CE IMPACTING CONSUMERS

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- 65%  in consumers seeking **case management**
- 52%  in consumers **successfully referred** to other agencies
- 40%  in consumers knowing how to **access CE services**
- 27%  in consumers **being placed in Emergency Shelters**



## QUOTES

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“There is no coordinated exit”

“Consumers have **false hopes** that our new system will create housing opportunities”

# OUTCOMES

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**790 people housed** since CES kick-off in January

**547** with some sort of **support** (subsidy, RRH, PSH)

**229** found housing **without financial supports**

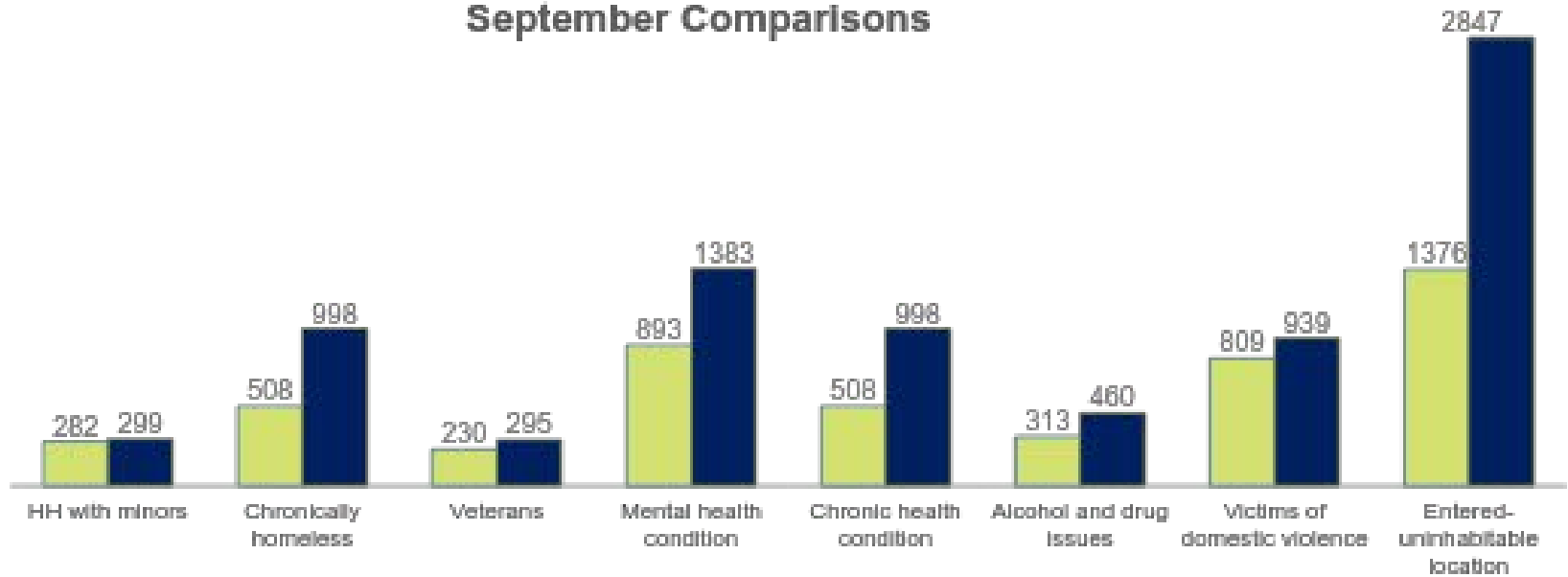
**81** people officially enrolled in **Housing Navigation**

**1,850** served by **CORE**

Many people served in Warming Center

# SEPTEMBER COMPARISON

September Comparisons



■ September 2016

■ September 2017

## NEXT STEPS (WE NEED MORE DATA)

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- Consumer input
- CES Evaluation Reports
- CES-wide measure (in-flow, outflow, flow through system)
- Program outcomes
- Sub-population outcomes
- HUD performance measures

# CONSUMER ADVISORY COMMITTEE

- Update on Consumer Advisory Committee



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# POLICY AND ADVOCACY COMMITTEE

- Brainstormed talking points/messaging for educating BoS, other local elected officials, and public
- Conversations around cannabis regulatory framework and process
- Share opportunities for Advocacy, including Homeless Awareness Month



# STATE HOUSING LEGISLATION UPDATE

## 2017 Housing Package

### New Money For Housing

- SB2 and SB3

### Making Housing Development Easier

- SB35, AB73, and SB540

### Building & Preserving More Affordable Housing

- AB1505, AB1521, and AB571

### Targeting Cities to Support More Housing

- AB1397, SB166, AB879, SB167, AB678, AB1515, AB72



# STATE HOUSING LEGISLATION UPDATE

## Other 2017 Housing Legislation

- AB74 Creates the Housing a Healthy California Program
- AB1598 Affordable Housing Authorities using TIFs
- AB291 Housing: Immigration





# 6. RECOMMENDATIONS TO USICH ON FEDERAL STRATEGIC PLAN (ACTION ITEM)

Erica McWhorter, HomeBase

Presentation on “Opening Doors, The Federal Strategic Plan to End Homelessness” and ideas for public comment submission for the Strategic Plan Update.



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# OVERVIEW & GOALS OF USICH STRATEGIC PLAN

- 4 Key Objectives
  - Prevent and end homelessness among vets in 2015
  - Finish the job of ending chronic homelessness in 2017
  - Prevent and end homelessness for families, youth, and children in 2020
  - Set a path to end all types of homelessness
- Strategies in Support of Objectives
  - Increase leadership, collaboration, and civic engagement
  - Increase access to stable and affordable housing
  - Increase economic security
  - Improve health and stability
  - Retool the homeless crisis response system



# CURRENT CALL FOR INPUT (11/15/2017)

- Are these objectives correct or sufficient?
- What strategies and practices have been successful?
- What have evolving practices taught us since 2015 that should be included in updated Plan?
- How is the Plan being used as tool at local level?
- How to align local priorities to strengthen collective political will of Bay Area in achieving goals?



# 7. COMMUNITY ANNOUNCEMENTS

Standing Item. Community Announcements.



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## 8. PIN IT

Standing Item. Future items of discussion and scheduling to be considered.

Next Council Meeting: December 7, 2017



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