

MAY 21, 2014, 9:00 AM – 12:00 PM

STRATEGIC PLAN AD HOC COMMITTEE COORDINATED INTAKE & ASSESSMENT

KEY DECISION POINTS:

- I. Guiding Principles for Coordinated Intake and Assessment Process:
 - a. Quality Assurance
 - b. Access should be:
 - i. Easy,
 - ii. Fast, and
 - iii. Have immediate engagement.
 - c. Inter-dependency:
 - i. Between programs,
 - ii. Programs and Clients,
 - iii. Warm handoffs, and
 - iv. Move stabilized PSH into permanent housing
 - d. Make front line staff around the community feel more successful and rewarding.
 - e. Barriers:
 - i. Robotic case management
 - ii. Housing readiness vs housing first model
- II. Access:
 - a. Single Point of Access: Would not work in Contra Costa
 - b. Multi-Site Coordinated:
 - a. Virtual or Telephone-based: Contra Costa is envisioning a virtual telephone based system that is complimentary with current system. This phone system would do triage and funnel people to multi-site centers, based out of natural points in the county. This would combine some sort of model between the multi-site coordinated and virtual/telephone based. Next steps include determining sites and role of 2-11.
- III. Assessment Tools:
 - a. Choose an evidence-based tool that is already being used in other communities. Unanimous vote for using the VI-SPDAT.
- IV. Next Steps:
 - a. Monthly meetings every 3rd Friday from 9 – 10:30 to continue the work of planning and implementing a coordinated assessment pilot