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ADMINISTRATIVE BULLETIN

No. 21-CLN-003

TO: Contra Costa 911 EMS Transport Providers and First Responders

FROM: Dr. Senai Kidane, EMS Medical Director 

DATE: April 16, 2021

SUBJECT: PES Update

To mitigate the impacts of COVID on operations at Psychiatric Emergency Services (PES) at CCRMC, I requested on December 15 and December 22 that all voluntary (non-5150) psychiatric/behavioral patients be transported to the closest receiving emergency department. Fortunately, community SARS-CoV-2 prevalence has fallen to prewinter surge levels and PES is in a better position to maintain its operations going forward.

Effective immediately, 911 EMS providers should return to their previously established practice of transporting voluntary (non-5150), behavioral patients to PES when appropriate and in the best interest of the patient to do so. I have asked for patience from all involved stakeholders while we recalibrate back to prior-established transport patterns. Thank you for your attention and cooperation.