

SUBSTANCE USE PROVIDER MONTHLY

AUGUST 2023

NEWSFLASH

BROWN BAG Series: Streamlining with Smartcare! Brown Bag LPHA Super User Meetings

Purpose: : Learning session for the Electronic Health Record (EHR) Implementation for LPHAs!
Tuesday, August 8, 2023
12:00–1:00 PM

Who: SmartCare/Streamline Super Users

Meeting Type: Virtual
<https://us02web.zoom.us/j/88482946746>

Contact: whitney@xpiohealth.com

MEDS Coalition

Purpose: Prevent prescription drug-related overdoses, addiction, and crimes through community education and engagement, policy change, and advocacy.

Thursday, August 10, 2023
9:00–11:00 AM

Who: Open to the community and public at large

Meeting Type: Virtual
For Zoom address and password contact Mariella Sanding at msanding@cccmedscoalition.org or info@cccmedscoalition.org

SUD Data Quality Workgroup

Purpose: Monitor, analyze and improve data collection.
Friday, August 11, 2023
9:00–10:30 AM

Who: Providers and County

Meeting Type: Virtual
Address: 413 463 0113

Contact: Mark.Messerer@cchealth.org

Fiscal Meeting—Medi-Cal Claims, Invoices, Denials and CalOMS Reports

Purpose: Denials, billing questions, and reporting.

Friday, August 11, 2023
12:00–1:00 PM

Who: Providers and County

Meeting Type: Virtual
Address: 443 152 1575

Contact: Fatima.MatalSol@cchealth.org

SUD Latino Workgroup

Purpose: Reduce SUD inequities of Latinos through policy change and advocacy.

Friday, August 11, 2023
10:00–11:00 AM

Who: Latino Behavioral Health Staff

Meeting Type: Virtual

Address: 443 152 1575

Contact: Fatima.MatalSol@cchealth.org

DMC—ODS SUD Coordination of Care—RESIDENTIAL PROGRAMS

Purpose: Collaborative and coordinated approach to linking clients with appropriate services to address specific needs and to ensure clients are moving across the ASAM Levels of Care.

Postponed DUE to Post-Streamline Implementation. RESUMING IN SEPTEMBER!

1:00–4:00 PM

Who: Substance Use Disorder (SUD) Residential Treatment Providers

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CONTRA COSTA
HEALTH



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Meeting Type: Virtual
Address: 443 152 1575
Contact: Fatima.MatalSol@cchealth.org

Recovery Incentives Provider Meeting

Purpose: Recovery Incentives program planning and implementation.

Tuesday, August 15, 2023
10:00–11:00 AM

Who: Providers and County

Meeting Type: Virtual
Address: 328 59 46550

Contact: Zachariah.Todd@cchealth.org

Alcohol and Other Drugs Advisory Board Meeting

Purpose: Monthly Board Meeting
Wednesday, August 23, 2023
4:00–6:00 PM

Who: Open to the community and public at large

Meeting Type: Hybrid

Zoom Address: <https://cchealth.zoom.us/j/9504178914>

Address: 1220 Morello Ave,

Martinez CA 94553, 2nd Floor,
Walker Conference Room

Contact: Patricia.Rogers@cchealth.org

Primary Prevention Providers Staff

Purpose: Network and Coordination.
Friday, August 24, 2023
10:00–11:30 AM

Who: Education & Environmental
Prevention Strategies Staff

Meeting Type: Location
Address: 1220 Morello Ave,
Martinez CA 94553, 2nd Floor,
Walker Conference Room

Contact: Jessica.Recinos@cchealth.org

County Perinatal Coordination

Purpose: Collaboration and
Networking.
Tuesday, August 28, 2023
9:30–10:30 AM

Who: Providers, County and Special
Guest Speaker

Meeting Type: Virtual
Address: 702 102 7205

Contact: Sonya.Blunt@cchealth.org

DMC—ODS SUD Coordination of

Care—OUTPATIENT PROGRAMS

Purpose: Collaborative and
coordinated approach to linking
clients with appropriate services to
address specific needs and to ensure
clients are moving across the ASAM
Levels of Care.

Postponed DUE to Post-Streamline
Implementation. RESUMING IN
SEPTEMBER!

9:00–11:00 AM

Who: Substance Use Disorder
(SUD) Outpatient Treatment
Providers

Meeting Type: Virtual
Address: TBD

Contact: Fatima.MatalSol@cchealth.org

Remember
SEPTEMBER



Let
Us Know
HOW WE ARE DOING

CLICK TO
COMMENT

QUALITY MATTERS CORNER!

Hello Providers. This month's Quality Matters topic is focusing on what occurrences are to be reported, to whom they are reported to and when they are to be reported.

Changes in Key Staff

Programs must report any Key Staff changes to Alcohol and Other Drug Services (AODS). Please refer to your agency's Contract Service Plan, Paragraphs 50 and 51. There are many reasons why this is important. As a Managed Care Plan, the DMC-ODS is required to inform the Department of Health Services (DHCS) of any changes as part of the Network Adequacy Standards which includes the Provider Directory that is replaced every 10th of the month. The Provider Directory is a public document that must reflect up-to date information for all beneficiaries..

Unusual Serious Occurrences

Per Intergovernmental Agreement Section 5 C ii; 42 CFR Section 438.608, If there is a death of a beneficiary, the Occurrence Initial Report must be submitted to both the County and DHCS within 24 hours. All reports must be reported to the County using a specific form. It is recommended that that programs review the form and the types of incidents that must be reported.

Reporting Death of Beneficiaries for all Licensed Programs

Pursuant to CCR, Title 9, §10195, a program shall notify the (DHCS) a patient's death within one (1) working day from the date the program is notified, if a patient of the program dies at the program site, or if ingestion of medication used in replacement narcotic therapy may have been the cause of the patient's death; and within ninety (90) calendar days from the date of death for all other patients. You must also notify our office by contacting AOD Administrator/Chief. Remember that these reports are regulated and failure to submit the information can result in deficiencies. For reporting a death, you must use **DHCS form 5048 (04/16)**. Regardless, the reporting system ensures that the quality of the services we provide are improved on ongoing basis. For questions about the Quality Matters section, please contact Marsha B!

IMPORTANT SMARTCARE UPDATES

SMARTCARE GOES LIVE! WE DID IT!!!!

Special thanks to all of you for your steadfast participation and active involvement in the implementation of SmartCare. A month after, we continue to work through some of the kinks in the system, we thank you for your patience and flexibility. The Brown Bags and the Provider-Specific Huddles have proven to be an effective way of communication and moving us forward

- AODS Registrations are Going Away. If you are a 3.2 or NTP provider you are required to email AODSmerges@cchealth.org to request a merge so that duplicate clients are deleted.
- UM/UR—Authorizations and Required Documents (Initial and Extension) print/ fax: CA ASAM, Diagnosis Document, Clinical Justification for Continuing Substance Use Disorder Services AOD-007, TB Results and the Physical.

WORTH REMINDING

IMPORTANT EMAIL ADDRESSES

- AODregistrations@cchealth.org Client Registrations (Will Be Retired)
- AODS@Shelterinc.org.....Applications for Recovery Housing Grants
- AODSproviderdemands@cchealth.orgDemands for Payment
- ASAMEModulesRequest@cchealth.orgRequest ASAM EModules for Staff
- AODSmerges@cchealth.org.....Remove Duplicate Clients
- CCMH.Training@cchealth.org To requests Free Relias Account Training

STAFF CHANGES

Bernardo "Berr"
Cavalgante **Merge requests.**
Michelle Richardson
transferred to BH Manager.
Gilberto "Gil"
Maldonado
Counselor for Nuevos Comienzos, screenings in jail for Spanish speaking clients.
Sy Soletto **Counselor at Juvenile Hall.**

